



## NATIONAL RURAL HEALTH MISSION

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### NOTICE INVITING EXPRESSION OF INTEREST FOR DEVELOPING AND OPERATIONALISING KERALA EMERGENCY MEDICAL SERVICES PROJECT IN DISTRICTS OTHER THAN THIRUVANANTHAPURAM

No.NRHM/BME/1059/KEMP/2010

Dated 09-12-2010.

State Health and Family Welfare Society, (Arogyakeralam) Kerala invites Expression of Interest (EoI) for developing and operationalising management of Emergency Response Service for providing a reliable, trustworthy and quality Emergency Response Service to Kerala, for the districts other than Thiruvananthapuram. The State Health and Family Welfare Society will procure the required Basic Life Support (BLS) as well as Advanced Life Support (ALS) ambulances and the bidder will be expected to operate the ambulances and ensure that ambulance services are available on a 24 hrs per day and 365 days a year basis to the people. This would include setting up/or use of an existing control room, and operational on toll free number. For this initiative, experienced and registered organisations meeting the following criteria are invited to submit EoI. In case of consortium all of the members together shall meet the following criteria:

1. Experience in operating and managing a fleet of vehicles supported by a centralized call response centre.
2. Should have experience in computer telephony integration with the ability to log calls combined with geographical information system and GPRS integrated system to facilitate quick dispatch of vehicles.
3. Should have comprehensive training system for service and supervisory personnel in the implementation of the emergency response system. Testimonials of such experience should be enclosed while attending the pre bid conference.

A pre-bid meeting is being organised on 23-12-2010, 11 A.M at NRHM conference hall, Thiruvananthapuram. Bidders will be shortlisted after the pre bid meeting. Shortlisted bidders can obtain request for proposal against payment by way of Demand Draft worth Rs.5625/- in favour of State Mission Director (NRHM) from the following address on all working days from 23-12-2010 to 30-12-2010 up to 11 a.m. The EoI accompanied with the summary of the organization, profile of key personnel and required financial statement should be submitted in a sealed envelope superscribed as "EoI for Kerala Emergency Medical Services Project for districts other than Thiruvananthapuram" to the State Mission Director at the above address within 21 days from the date of publication of this advertisement (i.e., 30-12-2010 up to 3.00 pm). For details log on to [www.aogyakeralam.gov.in](http://www.aogyakeralam.gov.in)

Sd/-

StateMission Director

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